STATE OF ILLINOIS ILLINOIS COMMERCE COMMISSION

Commonwealth Edison Company)
Petition for the Establishment of Performance Metrics Under Section 16-108.18(e) of the Public Utilities Act) Docket No. 22-0067))
DIRECT TESTIMONY O ON BEHALF OF CITIZ	ENS UTILITY BOARD

CUB/EDF Ex. 3.0

April 6, 2022

1 I. <u>INTRODUCTION</u>

- 2 Q. Please state your name and address.
- 3 A. My name is Ryan O'Donnell and my business address is 4626 N Magnolia Ave, Chicago
- 4 IL 60640. I am a resident of Chicago, Illinois in the Edgewater neighborhood.
- 5 Q. By whom are you employed and in what capacity?
- 6 A. I am owner and founder of FAOU (For All Of Us) Strategies, LLC. I also serve as part of
- 7 the leadership of the Chicago Westside Branch of the NAACP in an unpaid position as the
- 8 chairperson of the Environmental and Climate Justice Committee; opinions expressed in
- 9 this testimony are my own and not necessarily reflective of that organization.
- 10 Q. Please describe your educational and professional background.
- I double majored in Physics and Mathematics, with a minor in Economics at Howard 11 A. University. I have served in various roles throughout my career. I have always studied 12 strategy, but I have been drawn away from pure quantitative and scientific fields to mainly 13 14 strategic organizing and/or activism. I have worked in youth programs, sales and marketing, political and policy campaigns, state government, and strategic consulting. 15 Throughout my life and career, I have been involved with numerous causes about which I 16 17 am passionate, including environmental work, racial equity, LGBTI+ equality, animal rights, and vegan activism. In my community-level canvassing and organizing for those 18 causes, I have utilized my sales and marketing experiences and experiences from several 19 odd jobs as an executive or personal assistant to anticipate issues, tap into the issues people 20 have, and get people interested in a possible solution. I have learned that one of the most 21 important parts of supporting community is listening, whether it is the scientific 22 community, a queer community, a Black community, or a White community. A big part of 23

that is meeting people where they are to understand what they care about and why they care about it and to help inform them of issues and opportunities. Many times, that means listening to things I am not interested in or do not care about and learning to care about them. Even if I think I already have a solution—even if I do already have a solution—it is almost always necessary that I listen and learn in order to find common ground and where our interests align to provide a solution that will not be rejected.

30 Q. Are you a customer of ComEd?

31 A. Yes.

A.

Q. What are some of the challenges you have seen in "meeting people where they are at?"

I have worked with and for many under-represented communities, including Black communities. I know first-hand that activating and recruiting community members from areas that face numerous other challenges is more difficult. Topics like energy or the environment that are a pressing concern in areas are not necessarily as high of a priority for people in those areas with other visible, daily struggles such as poverty and criminal justice. It can be difficult for many marginalized people to see the importance of environmental and energy policies because they struggle to see past other injustices in their communities through the lens of poverty and past diversions offering more immediate payoffs. It can be equally challenging to communicate about the opportunities, such as job creation, because so many Black communities have been left out of those opportunities for so long that we at times may be jaded. Often times, even jobs and programs that are identified as entry level are not really entry level, and those that are still needlessly require some formal education locking many marginalized people out of entering. There are

numerous barriers to raising awareness of both environmental issues and environmental opportunities, like those created via energy decarbonization.

Α.

- Q. Based on your experience, what are some effective ways to increase community engagement from historically underrepresented communities, particularly related to the workforce?
 - There are several important elements. First, it is important to understand disparities in resources and opportunities in Black and brown communities as compared to majority-white areas for things like formal education, certified businesses, and exposure to or awareness of environmental and energy career paths. A lot of times, hiring decisions or contractor selection is based on formal experience, including formal education. Those are not necessarily good indicators of someone's abilities. Historic and compounding discrimination, even minor forms and even when unintentional, can have a very repressive impact on someone's work history.

However, just because someone has not been paid to do something in the past does not mean that person cannot do it or learn to. It is often more a lack of opportunity or a lack of exposure than a lack of ability, but if compounded over a person's career, it can develop into a learned helplessness or a lack of qualifications. If someone does not even know that a certain career path exists or does not see it in daily life, that person may not see those opportunities as important or practical. Even for the members of marginalized communities who get into environmental and potentially-lucrative fields, if they are not supported with higher levels of professional exposure, they may struggle to understand the potential of that career or business path. And in the specific case of Black people, this is usually compounded by a weak network to help because of the burdens of inter-generational

poverty and cultural and systemic legacies of oppression. So, when companies or governments are hoping to make their workforce or contractors more diverse, equitable, and inclusive, they have to recognize and address that historical lack of exposure and opportunity.

Q. What are ways to address those disparities?

A.

First, companies should recognize that Black people tend to be very creative and entrepreneurial. There is a culture that has been built out of oppression to typically hold multiple jobs and to have at least some entrepreneurial side-hustle. Systemic barriers have often limited or altogether shut us out from traditional career paths, and then when we have built new career paths and industries—I think especially about Black men here—we have been punished and criminalized for them. This is not only true with the cannabis industry; this is true with environmental causes and many industries. Giving people with fewer opportunities, greater stakes, and more drive and grit a robust opportunity to contribute is not a matter of charity; it is a matter of minimizing further injustice and making a system where everyone benefits, including utilities but more importantly society. That creativity and entrepreneurial spirit is perhaps greater in Black people than any other race in spite of, and perhaps even in part because of, the oppression that has kept us from reaching our potential in professional and business endeavors. Companies can reap incredible benefits if they recognize that drive, make hiring and contracting decisions that acknowledge and address those barriers, and use more diverse contractors and a more diverse workforce.

I think there are two important elements to addressing that: increasing exposure and reducing barriers. First, on exposure, as I mentioned, it is not fair to base a decision about someone based solely on their previous experience or formal education. Past experience is not necessarily an indicator of intrinsic ability or innate faults. It is very much a result of

systemic barriers, resources, and opportunities, or lack of those things. Increasing exposure includes seeking out and lifting up entrepreneurs and job trainees who have great potential but have not been exposed to the same opportunities. Then, companies should reduce barriers for them to participate.

Many requirements for starting and growing a business are far out of reach for Black business owners, like insurance and cybersecurity requirements. Even just getting proper certifications or a business license in Chicago can be a complicated and relatively expensive barrier. These may seem like minor things individually, but in totality, they have a repulsive effect on many businesses that would qualify as Equity Investment Eligible Contractors. Some of those are addressed in the Climate and Equitable Jobs Act (CEJA). Putting resources toward addressing those barriers so that local entrepreneurs can grow into full-fledged, expanding businesses would have individual, community, and utility benefits.

The Energy Transition Barrier Reduction Program and related Navigators in CEJA are thoughtful and comprehensive approaches barrier reduction. I recommend utilities use those programs as a model for their own supplier diversity initiatives. Entrepreneurs who have not had equitable opportunities need education, resources, and mentorship in order to thrive, and to be judged based on their potential, not just their past experiences. The supplier diversity metric should include performance on addressing barriers to access and supporting subcontractor development through mentorship programs, both of which are important, holistic supports for growing the diversity of their contracting pool.

Q. Does that complete your direct testimony?

116 A. Yes.